Healthy together
See how our care and coverage can help you thrive
Get to know
Kaiser Permanente

If you’ve never experienced our unique model of care, we encourage you to not only review the pages that follow, but to ask around. With 31 years serving Georgians, it’s not hard to find a friend or neighbor who has experienced the Kaiser Permanente difference. And we really are different - in all the right ways.

First and foremost, our mission is to actually improve health, not sell insurance. Unlike other health insurers, we hire our own doctors to care for you. They work side by side with our health plan with one simple, common goal: a healthier, happier you.

By choosing Kaiser Permanente, you get access to our own, board-certified and carefully selected doctors at any one of our 26 medical offices conveniently located throughout metro Atlanta. At most of our facilities, you can see your doctor, and get your labs, X-rays, and prescriptions all under one roof, all in one visit, and you have a growing number of virtual care options too.

As a member, you’ll appreciate how our coordinated care model may break down barriers and eliminate hassles. Your electronic health record is part of the engine that makes that tick. With your care information updated and accessible real-time, your entire care team is always connected and up to date on your unique situation. No more having to be your own interpreter when it comes to your health. We’re on it.

Finally, as the largest nonprofit health plan in Georgia, we take health and wellness seriously - not only for our members, but for the communities we serve. And we’ll never rest in our ongoing mission to help Georgians thrive.
Why Kaiser Permanente is truly different

<table>
<thead>
<tr>
<th></th>
<th>With other health plans...</th>
<th>With Kaiser Permanente¹...</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Doctor Choices</strong></td>
<td>The insurance company simply contracts with doctors who accept their insurance. You often pick from only a list of names.</td>
<td>We carefully screen and hire our own doctors (more than 500 of them), many from top schools like Emory and Harvard. You can review credentials on kp.org, choose your own doctor, and can switch at any time, for any reason.</td>
</tr>
<tr>
<td><strong>Getting Care</strong></td>
<td>You drive all around town to see doctors, take lab tests, get X-rays or fill prescriptions.</td>
<td>You can see your doctor or specialist, plus get lab tests, X-rays, and prescriptions all in the same building at most of our 26 locations. You can also see a doctor in another office whenever it’s more convenient.</td>
</tr>
<tr>
<td><strong>Coordinating Care</strong></td>
<td>You’re on your own to work with unconnected doctors, specialists, pharmacies, hospitals, and other providers. You could repeat the same tests, answer the same questions, and just hope to avoid drug interactions.</td>
<td>Your personal doctor is your advocate and coordinates all your care. All of your providers—across all locations—see your electronic medical record, so you can quickly get the care that’s right for you.</td>
</tr>
<tr>
<td><strong>Getting Approval</strong></td>
<td>Your doctor asks the insurance company to approve a test or procedure, which means you may wait days for an answer.</td>
<td>If your doctor thinks you need something, he/she simply orders it on the spot. Referrals are typically not needed to see any Kaiser Permanente specialist.</td>
</tr>
<tr>
<td><strong>Out-of-pocket cost</strong></td>
<td>You’re often surprised by the things your insurance doesn’t cover. Doctors are unconnected and paid for each service they provide, so you could pay for duplicate tests, X-rays, or other services you don’t need.</td>
<td>You’ll have coverage that’s designed to minimize surprise out-of-pocket costs. And because our providers are all connected, you pay for just the care you need to keep you healthy or get you better.</td>
</tr>
<tr>
<td><strong>In between visits</strong></td>
<td>It’s up to you to remember instructions, wait days or weeks for test results, and play phone tag with your doctor to get questions answered.</td>
<td>Details of your visits and lab results are at your fingertips online or through our mobile app. You can refill prescriptions, make appointments, and even email your doctor with questions.</td>
</tr>
</tbody>
</table>

See page 26 for a handy comparison cheat sheet.
The right choice for your health

Get great care and the resources you need to live healthier – all in one convenient package. Check out everything that comes with your health plan, and see why more than 10 million people nationwide choose Kaiser Permanente.

Healthy resources ......................................................... P. 5
Take advantage of a wide range of convenient tools to help you stay well.

A healthy partnership .................................................. P. 7
Your care team puts you at the center of everything they do.

Great care, great results ............................................... P. 8
Get the care you need to get and stay healthy.

Care for a range of needs ............................................. P. 9
Get the right care for your situation.

Care the way you want it ............................................. P. 11
Choose how, when, and where to get care for you and your family.

Locations near you ..................................................... P. 13
With so many locations to choose from, you can easily find one that works for you.

More care options ....................................................... P. 21
Hospitals and urgent care.

Once you join …
Within two weeks of your start date, you should receive your ID Card with your Health Record Number and some tips for getting started. If you need care or have questions before then, don’t hesitate to call Member Services at 404-261-2590 or visit kp.org/newmember for helpful information.

Already a member?
Manage your care online at kp.org. If you haven’t already, register at kp.org/registrernow. Once you’ve registered, you can email your doctor’s office with nonurgent questions, request routine appointments, order most prescription refills, and much more.
NONSTOP FLIGHTS LEAVING DAILY.
## Healthy resources

Good health goes beyond the doctor’s office. Take a look at all the healthy tools and resources available online, by phone, and at our facilities — and choose the ones that work for you.

### Get the most out of your health plan

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Online wellness tools</strong></td>
<td>Visit kp.org/healthyliving for helpful articles, wellness information, health calculators, fitness videos, music channels, podcasts, and recipes from world-class chefs.</td>
</tr>
<tr>
<td><strong>Healthy lifestyle programs</strong></td>
<td>Connect to better health. Our online programs can help you lose weight, quit smoking, reduce stress, sleep better, and more — all at no cost. Learn more at kp.org/healthylifestyles.</td>
</tr>
<tr>
<td><strong>On-site health classes</strong></td>
<td>Choose from a large variety of classes and support groups offered right at our facilities, and get help improving your health. Find classes near you at kp.org/classes. Some classes may require a fee.</td>
</tr>
<tr>
<td><strong>Personal wellness coaching</strong></td>
<td>Work one-on-one by phone with a personal wellness coach — at no cost. You can get help and inspiration for reaching a variety of health goals. Find out more at kp.org/wellnesscoach.</td>
</tr>
<tr>
<td><strong>Reduced rates for members</strong></td>
<td>Our members get special rates on a variety of health-related products and services — like gym memberships, massage therapy, and more. Check out your options at kp.org/choosehealthy.</td>
</tr>
</tbody>
</table>

### Did you know?

We feature more than 500 seasonal, doctor-recommended recipes on our Food for Health blog. Get inspired at kp.org/recipes.
CHOICE = HEALTHY

Choose your doctor. Change any time.
A healthy partnership

At Kaiser Permanente, your personal physician is the biggest advocate for your health. You choose your own doctor, and that doctor coordinates your care with specialists as needed.

Choose your doctor — and change anytime

Connecting you with a doctor who suits your needs is our top priority. At kp.org/searchdoctors, you can find information on a wide range of top-notch physicians, including their education, credentials, and specialties.

**You can choose your personal doctor from:**
- Adult medicine/internal medicine
- Family medicine
- Pediatrics/family medicine
  (for children up to 18)

Select one doctor for your whole family or a different doctor for each family member. You can also change your doctor anytime.

Quality care starts with quality doctors

No matter which physician you choose, your health is in highly capable hands. Our doctors come from top medical schools, and many teach at world-renowned universities.

Since we hire and train our own doctors, they are all held to the same quality standards and committed to the same vision: making lives better by being your trusted partners in total health.

Coordinated and connected care

Your doctor, nurses, and other specialists work together as a team, sharing information to give you the care you need. They’re connected to each other, and to you, through your electronic health record. They know your medical history, test results, medications, and allergies, so you get personalized care.

Did you know?

In 2015, Kaiser Permanente led the nation in 21 quality care measures, including controlling high blood pressure, managing diabetes, breast and colon cancer screening, and nutrition and exercise counseling for children.² To learn more, visit thrive.kp.org/quality.
Great care, great results

Get the care you need to get and stay healthy. From preventive screenings to care for serious conditions, we’ve got you covered. And your care is backed by cutting-edge research and advanced medical technology.

Preventive care to keep you healthy

We believe prevention plays a vital role in health care. That’s why we offer so many resources to help you stay healthy and happy, and avoid getting sick. (For examples, see “Healthy resources” on page 5.)

To catch problems early, we offer preventive screenings, routine appointments, and more. Your electronic health record plays a key role in this, tracking the services you get and reminding your doctor when you’re due for care.

Comprehensive care when you need it

Along with our commitment to prevention, we’re here for you if you get sick. You get great doctors, state-of-the-art facilities, and the latest technology – all combined to help you recover quickly.

If you have a condition like diabetes or heart disease, we’ll work with you to manage it using proven best practices and treatment guidelines. Our well-rounded approach supports you physically and emotionally to help you continue living life to the fullest.

Hear from members about their care experiences at kp.org/carestories.

Advanced research working for you

We’re always looking to improve care for our members. Through our ongoing medical research, we discover new and better ways to prevent and treat illness.

To make this work possible, we have:

• More than 4,500 studies underway
• 7 regional research centers and 1 national center
• More than 1,200 research staff members

As one of the nation’s largest research programs, we conduct and share our learnings from groundbreaking studies and clinical trials. Our areas of focus span a wide range of health issues, including cancer, heart disease, diabetes, childhood obesity, and autism. Learn more at share.kp.org/research.

Satisfied members, year after year

Highest Member Satisfaction among Commercial Health Plans in the South Atlantic Region, Seven Years in a Row.³
# Care for a range of needs

Get the right care for any situation. Have an urgent care need? Want health advice after hours? Support is just a quick call away.

To make any type of appointment or get 24/7 nurse advice, call 404-365-0966.

## Quality care, when and where you need it

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>24/7 nurse advice</strong></td>
<td>If you’re not sure what kind of care you need, you can call our advice nurses anytime. They’ll help you figure out what type of care is best for your symptom or condition, help you decide where to go for care, and even schedule a routine appointment for you, if appropriate. They’ll even have access to your medical record.</td>
</tr>
<tr>
<td><strong>Urgent / Same-day care</strong></td>
<td>If you need care quickly, we’re here for you. For less serious symptoms, you can schedule a same-day KP Now telephone or video appointment, or visit one of our offices with Express Care. When your needs are more serious, consider our designated Urgent Care locations or affiliates.</td>
</tr>
<tr>
<td><strong>Emergency care</strong></td>
<td>If you ever need emergency care, you’re covered — anywhere, anytime. You can get care at any hospital emergency room, even if it’s not affiliated with Kaiser Permanente.</td>
</tr>
<tr>
<td><strong>Specialty care</strong></td>
<td>Need to see a specialist? You get great care from Kaiser Permanente experts in more than 40 specialties – most without a referral. If needed, you also have access to certain affiliated specialists.</td>
</tr>
<tr>
<td><strong>Inpatient hospital</strong></td>
<td>You’ll have access to inpatient care at several of Atlanta’s most well-respected hospitals, such as Gwinnett Medical, Northside, Piedmont, and Children’s Healthcare of Atlanta. At many of these locations, you’ll get care from a Kaiser Permanente doctor who has access to your medical record.</td>
</tr>
<tr>
<td><strong>Away from home care</strong></td>
<td>If you get sick or injured while traveling or away at school, we can help you get care. We can also help you prepare for travel by checking if you need a vaccination, getting you a prescription refill before you leave, and more. Just call our 24/7 Away From Home Travel Line at <a href="">951-268-3900</a> or visit <a href="http://kp.org/travel">kp.org/travel</a>.</td>
</tr>
</tbody>
</table>
CALL IN. CLICK IN. OR COME IN.

Care, the way you want it.
See how our care and coverage can help you thrive

Care the way you want it

From the way you interact with your doctor to the device you use to stay on top of your care, you have many convenient options.

Choose how you connect to care

**In person**
Because most of our locations offer many services under one roof, you can see your doctor, get lab services and X-rays, and pick up your prescriptions – all in one trip.

**By phone**
Where telephone appointments are available, you can save yourself a trip to our medical offices and talk with your doctor by phone. If you’re not sure what kind of care you need, you can also call our advice nurses 24/7.

**By email**
For nonurgent questions, you can simply email your doctor’s office. You’ll get a reply usually within two business days, if not sooner. You can also email a pharmacist for questions about medications, or Member Services for questions about your benefits.

**By video**
For some conditions and symptoms, you can connect with your doctor face-to-face by video – from your computer, smartphone, or tablet.

Choose how you manage your care

**At home**
Stay on top of your care from home or work 24/7, through My Health Manager at [kp.org](http://kp.org). View your medical record, refill most prescriptions, schedule and cancel routine appointments, get vaccination records, pay medical bills, and more.

**On the go**
Wherever you are, you can access most of the features of My Health Manager on any mobile device through the KP app. You can also find a facility near you and get directions. Learn more at [kp.org/mobile](http://kp.org/mobile).
CARE COULDN'T BE CLOSER.

26 convenient locations in Atlanta.
Locations near you

With 26 Kaiser Permanente offices and over 500 doctors throughout Metro Atlanta – plus pharmacy, lab, and X-ray usually right in the same building – you’ll enjoy convenience you won’t find with other plans. Plus, you won’t have to pay for parking.

ATHENS MEDICAL OFFICE
2142 West Broad St., Building 200, Athens, GA 30606
Phone: 706-583-5000
Services: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

HOLLY SPRINGS MEDICAL OFFICE
684 Sixes Road, Suite 275, Holly Springs, GA 30115
Phone: 770-852-2440
Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine and Pharmacy

SOUTHWOOD COMPREHENSIVE MEDICAL CENTER
2400 Mt. Zion Parkway, Jonesboro, GA 30236
Phone: 770-603-3649
Services: Adult Medicine, Advanced Care (24/7), Behavioral Health and Chemical Dependency, Cardiology, Endocrinology, Geriatrics, Health Education, Infectious Diseases, Lab Services, Maternal Child Health/Lactation, Neurology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics, Pain Management, Palliative Care, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Surgery, Urgent Care, Urogynecology, Urology, Vascular Surgery, and X-ray

Southwood is one of Kaiser Permanente’s Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.

Note: services subject to change
KAISER PERMANENTE SOUTHWOOD SPECIALTY CENTER
2470 Mt. Zion Parkway, Jonesboro, GA 30236
Phone: 404-365-0966
Services: Audiology; Dermatology; Ear, Nose, and Throat; Gastroenterology; Geriatrics; Nephrology; Orthopedics; and Rheumatology

CUMBERLAND MEDICAL CENTER
2525 Cumberland Parkway SE, Atlanta, GA 30339
Phone: 770-431-4235
Services: Adult Medicine, Behavioral Health, Endocrinology, Geriatrics, Health Education, Infectious Diseases, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Palliative Care, Pediatrics/Adolescent Medicine, Pharmacy, Rheumatology, and X-ray

TOWNPARK COMPREHENSIVE MEDICAL CENTER
750 Townpark Lane, Kennesaw, GA 30144
Phone: 770-514-5401
Services: Advanced Care (24/7), Adult Medicine, Behavioral Health, Cardiology, Dermatology, Gastroenterology, Health Education, Lab Services, Maternal Child Health/Lactation, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Surgery, Urgent Care, and X-ray

TownPark is one of Kaiser Permanente’s Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.

WEST COBB MEDICAL CENTER
3640 Tramore Pointe Parkway, Austell, GA 30106
Phone: 770-439-4700
Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray
see how our care and coverage can help you thrive

Coweta County

Newnan Medical Office

203 Newnan Crossing Bypass, Newnan, GA 30263
Phone: 770-304-4400
Services: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

DeKalb County

Crescent Medical Center

200 Crescent Centre Parkway, Tucker, GA 30084
Phone: 770-496-3414
Services: Adult Medicine, Behavioral Health, Dermatology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

Downtown Decatur Medical Office

201 W. Ponce de Leon Ave., Suite A, Decatur, GA 30030
Phone: 404-687-7700
Services: Adult Medicine, Gynecology, Lab Services, Maternal Child Health/Lactation, Pediatrics/Adolescent Medicine, and Pharmacy

Panola Medical Center

5440 Hillandale Drive, Lithonia, GA 30058
Phone: 770-322-2777
Services: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

Stonecrest Medical Center

8011 Mall Parkway, Lithonia, GA 30038
Phone: 678-323-7500
Services: Adult Medicine, Behavioral Health, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray
DOUGLASVILLE MEDICAL OFFICE
6875 Douglas Blvd., Suite A, Douglasville, GA 30135
Phone: 678-838-2225
Services: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

FAYETTE MEDICAL OFFICE
101 Banks Road, Fayetteville, GA 30214
Phone: 678-610-3700
Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

FORSYTH MEDICAL OFFICE
1400 Northside Forsyth Drive, Suite 350
Cumming, GA 30041
Phone: 678-455-1407
Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

ALPHARETTA MEDICAL CENTER
3550 Preston Ridge Road, Alpharetta, GA 30005
Phone: 770-663-3110
Services: Adult Medicine, Behavioral Health, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

BROOKWOOD AT PEACHTREE MEDICAL OFFICE
1745 Peachtree Road, Suite U, Atlanta, GA 30309
Phone: 404-888-7688
Services: Adult Medicine, Behavioral Health, Cosmetic Dermatology, Infectious Disease, Lab Services, Maternal Fetal Medicine (Perinatology), Pharmacy, and Pulmonology
CASCADE MEDICAL CENTER
1175 Cascade Parkway, Atlanta, GA 30311
Phone: 404-505-4006
Services: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

GLENLAKE COMPREHENSIVE SPECIALTY CENTER
20 Glenlake Parkway, Sandy Springs, GA 30328
Phone: 770-677-6075
Services: Audiology (Hearing Aids); Breast Care Center; Cardiology; Diagnostic Imaging (CT, MRI); Ear, Nose, and Throat; Gastroenterology; General Surgery; Health Education; Lab Services; Mammography; Maternal Child Health/Lactation; Maternal Fetal Medicine (Perinatology); Neurology; Nuclear Medicine; Nutrition; Obstetrics-Gynecology; Ophthalmology; Optometry; Orthopedics; Pain Management; Pharmacy; Plastic Surgery; Podiatry; Pulmonology; Urology; Urodynamic; Urogynecology; Urology; Vascular Surgery; Wound Care; and X-ray

Glenlake is one of Kaiser Permanente’s Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.

SANDY SPRINGS MEDICAL OFFICE
1100 Lake Hearn Drive NE, Suites 250 and 500
Sandy Springs, GA 30342
Phone: 404-845-4500
Services: Adult Medicine, Behavioral Health and Chemical Dependency, Dermatology, Lab Services, Maternal Child Health/Lactation, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray
Gwinnett County

**LAWRENCEVILLE MEDICAL OFFICE**
455 Philip Blvd., Suite 130, Lawrenceville, GA 30046
Phone: 678-985-5000
Services: Adult Medicine, Gynecology, Lab Services, and Pharmacy

**GWINNETT COMPREHENSIVE MEDICAL CENTER**
3650 Steve Reynolds Blvd., Duluth, GA 30096
Phone: 770-931-6012
Services: Audiology; Adult Medicine; Behavioral Health; Cardiology; Dermatology; Ear; Nose, and Throat; Endocrinology; Gastroenterology; General Surgery; Health Education; Infectious Disease; Lab Services; Maternal Child Health/Lactation; Nephrology; Neurology; Nutrition; Obstetrics-Gynecology; Oncology; Ophthalmology; Optometry; Orthopedics; Pain Management; Palliative Care; Pediatrics/Adolescent Medicine; Pharmacy; Podiatry; Pulmonology; Rheumatology; Urgent Care; Urology; and X-ray

*Gwinnett is one of Kaiser Permanente’s Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.*

**SNELLVILLE MEDICAL OFFICE**
2240 Fountain Drive, Snellville, GA 30078
Phone: 770-978-5400
Services: Adult Medicine, Lab Services, Maternal Child Health/Lactation, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, and Pharmacy
SUGAR HILL-BUFORD MEDICAL CENTER
1435 Broadmoor Blvd., Sugar Hill, GA 30518
Phone: 678-765-5700
Services: Adult Medicine, Gynecology, Health Education, Lab Services, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

HENRY TOWNE CENTRE MEDICAL CENTER
1125 Towne Centre Village Drive, McDonough, GA 30253
Phone: 678-583-6600
Services: Adult Medicine, Gynecology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

CONYERS MEDICAL OFFICE
1478 Dogwood Drive, Conyers, GA 30013
Phone: 678-413-4320
Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy
FEWER HEART ATTACKS. MORE HUG ATTACKS.

thrive
Kaiser Permanente®
See how our care and coverage can help you thrive

More care options when you need them

Kaiser Permanente has partnered with several leading hospitals and many urgent care facilities. In fact, our own doctors practice at some of Atlanta’s top hospitals. For medical emergencies, you have access to any hospital emergency room, even if it’s not affiliated with Kaiser Permanente.⁵

Our hospital partners include:⁷

Metro Atlanta

Children’s Healthcare of Atlanta at Egleston
1405 Clifton Road, NE
Atlanta, GA 30322
404-785-6000

Children’s Healthcare of Atlanta at Scottish Rite
1001 Johnson Ferry Road, NE
Atlanta, GA 30342
404-785-5252

Gwinnett Medical Center – Duluth
3620 Howell Ferry Road
Duluth, GA 30045
678-312-6800

Gwinnett Medical Center – Lawrenceville
1000 Medical Center Blvd.
Lawrenceville, GA 30045
678-312-4321

Northside Hospital Cherokee
201 Hospital Road
Canton, GA 30114
770-720-5100

Northside Hospital Forsyth
1200 Northside Drive
Cumming, GA 30041
770-844-3200

Northside Hospital
1968 Peachtree Road, NW
Atlanta, GA 30309
404-605-5000

Piedmont Hospital
1655 Highway 54 West
Fayetteville, GA 30214
770-719-7000

Piedmont Fayette Hospital
1133 Eagle’s Landing Parkway
Stockbridge, GA 30281
770-389-2200

Piedmont Henry Hospital
1255 Highway 54 West
Fayetteville, GA 30214
770-719-7000

Piedmont Newnan Hospital
745 Poplar Road
Newnan, GA 30265
770-786-7053

Piedmont Newton Hospital
5126 Hospital Drive
Covington, GA 30014
770-844-3200

Piedmont Mountainside Hospital
1266 Highway 515 South
Jasper, GA 30143
706-692-2441

Piedmont Newton Hospital
5126 Hospital Drive
Covington, GA 30014
770-786-7053

Piedmont Athens Regional Medical Center
1199 Prince Avenue
Athens, GA 30606
706-475-7000
Kaiser Permanente
Urgent Care

Gwinnett Comprehensive Medical Center
3650 Steve Reynolds Blvd.
Duluth, GA 30096
Monday – Friday
Noon to 10 p.m.
Saturday and Sunday,
10 a.m. to 6 p.m.

Southwood Comprehensive Medical Center
2470 Mt. Zion Parkway
Jonesboro, GA 30236
24 hours a day,
7 days a week

TownPark Comprehensive Medical Center
750 Townpark Lane
Kennesaw, GA 30144
24 hours a day,
7 days a week

Plus additional affiliated community urgent care locations throughout Metro Atlanta:

Affiliated Community Urgent Care Locations

Barrow County
Regional First Care
340 Exchange Blvd.
Bethlehem, GA 30620
678-963-7171

Carroll County
Physicians Family Medicine
209 Cooley Drive
Suite 101
Villa Rica, GA 30180
770-456-0911

Cherokee County
MedPost Urgent Care
12201 Hwy. 92, Suite D
Woodstock, GA 30188
770-517-4621

Northside Urgent Care
684 Sixes Road, Suite 125
Canton, GA 30115
678-426-5450

Clayton County
Concentra Urgent Care
4223 Moreland Ave.
Hwy. 42
Conley, GA 30288
404-366-2900

Concentra Urgent Care
1368 Southlake Professional Plaza Dr.
Morrow, GA 30260
678-422-8824

Concentra Urgent Care
5044 Clark Howell Hwy.
Atlanta, GA 30349
404-765-2400

Cobb County
Children’s Healthcare of Atlanta
625 Big Shanty Rd. NW
Kennesaw, GA 30144
404-785-8010

Concentra Urgent Care
220 N. Cobb Pkwy.
Suite 400
Marietta, GA 30062
770-424-7125

East Cobb Urgent Care
1401 Johnson Ferry Rd.
Suite 390
Marietta, GA 30062
770-971-5494

Northside Urgent Care
1121 Johnson Ferry Rd.
Suite 100
Marietta, GA 30068
770-509-1025
Cobb County (cont.)

Physicians Immediate Med
3540 North Cobb Pkwy.
Acworth, GA 30101
770-974-3911

Physicians Immediate Med
2481 George Busbee Pkwy.
Kennesaw, GA 30144
770-423-0000

Fayette County

Peachtree City Urgent Care
8 Eastbrook Bend
Suite B
Peachtree City, GA 30269
770-487-2273

Forsyth County

Children's Healthcare of Atlanta
410 Peachtree Pkwy.
Suite 300
Cumming, GA 30041
404-785-3100

DeKalb County

MedPost Urgent Care
3979 Buford Hwy. NE
Atlanta, GA 30345
404-679-0337

Northside Urgent Care
5610 Bethelview Rd.
Suite 500
Cumming, GA 30040
770-205-2804

Douglas County

Get Well Urgent Care
2022 Fairburn Rd., Suite D
Douglasville, GA 30135
404-937-3508

Physicians Family Medicine of Canton
720 Transit Ave., Suite 101
Canton, GA 30114
770-720-7000

Fulton County

Bethany Bend Urgent Care
13081 Highway 9 N
Milton, GA 30004
770-521-6690

North Atlanta Urgent Care
2701 Holcomb Bridge Rd.
Alpharetta, GA 30022
770-998-7611

Children's Healthcare of Atlanta
3795 Mansell Rd.
Alpharetta, GA 30022
404-785-8540

Concentra Urgent Care
3580 Atlanta Ave.
Hapeville, GA 30354
404-768-3351

Concentra Urgent Care
5670 Fulton Industrial Blvd.
Atlanta, GA 30336
404-344-3930

Concentra Urgent Care
688 Spring St. NW
Atlanta, GA 30308
404-881-1155

Concentra Urgent Care
6334 Roswell Rd. NE
Suite C
Sandy Springs, GA 30328
678-812-2277

Concentra Urgent Care
10820 Abbotts Bridge Rd.
Suite 3000
Johns Creek, GA 30097
770-441-0444

Concentra Urgent Care
5655 Atlanta Hwy.
Suite A
Alpharetta, GA 30004
770-343-6364

MedPost Urgent Care
12460 Crabapple Rd.
Suite 901
Alpharetta, GA 30004
678-762-0574

North Atlanta Urgent Care
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Suite 901
Alpharetta, GA 30004
678-762-0574

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770-343-6364

North Atlanta Urgent Care
2701 Holcomb Bridge Rd.
Alpharetta, GA 30022
770-998-7611
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
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<tbody>
<tr>
<td>Gwinnett County</td>
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<td><strong>Children’s Healthcare of Atlanta</strong></td>
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<td></td>
<td>2660 Satellite Blvd.</td>
<td>404-785-8330</td>
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<td><strong>ChoiceOne Urgent Care of Gwinnett</strong></td>
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<tr>
<td></td>
<td>2690 Hamilton Mill Rd.</td>
<td>470-326-7300</td>
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<tr>
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<td>Buford, GA 30519</td>
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<td><strong>ChoiceOne Urgent Care of Gwinnett</strong></td>
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<tr>
<td></td>
<td>5910 Suwanee Dam Rd.</td>
<td>470-326-7600</td>
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<tr>
<td></td>
<td>Suite 100</td>
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</tr>
<tr>
<td></td>
<td>Sugar Hill, GA 30518</td>
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<tr>
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<td>6475 Jimmy Carter Blvd.</td>
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<tr>
<td></td>
<td>755 Lawrenceville Suwanee Rd, Suite 1600</td>
<td>770-995-1500</td>
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<td><strong>Gwinnett Urgent Care</strong></td>
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<td><strong>Physicians Immediate Med</strong></td>
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<td></td>
<td>10905 Haynes Bridge Rd.</td>
<td>770-505-3000</td>
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<td></td>
<td>3425 Buford Dr.</td>
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<td><strong>Premier Immediate Care</strong></td>
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<td></td>
<td>289 Grayson Hwy.</td>
<td>678-376-1300</td>
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<td>Lawrenceville, GA 30046</td>
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<td></td>
<td><strong>Regional Urgent Care Center</strong></td>
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</tr>
<tr>
<td></td>
<td>616 19th Street</td>
<td>706-320-8687</td>
</tr>
<tr>
<td></td>
<td>Columbus, GA 31901</td>
<td></td>
</tr>
<tr>
<td></td>
<td>101 13th St., Suite 200</td>
<td>706-494-4949</td>
</tr>
<tr>
<td></td>
<td>Columbus, GA 31901</td>
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<tr>
<td></td>
<td><strong>Rivertown Medical Clinic</strong></td>
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</tr>
<tr>
<td></td>
<td>4328 Armour Rd.</td>
<td>706-507-1213</td>
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<tr>
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<td></td>
<td><strong>Henry County</strong></td>
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<td><strong>Children’s Healthcare of Atlanta</strong></td>
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<td></td>
<td>1510 Hudson Bridge Rd.</td>
<td>706-769-0000</td>
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<td>Stockbridge, GA 30281</td>
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<td></td>
<td><strong>Muscogee County</strong></td>
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<td><strong>Concentra Urgent Care</strong></td>
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<tr>
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<td>1051 Talbotton Rd.</td>
<td>706-322-2511</td>
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<tr>
<td></td>
<td>Columbus, GA 31904</td>
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<tr>
<td></td>
<td>3827 Jimmy Lee Smith Pkwy.</td>
<td>770-222-8900</td>
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<td>5612 Whitesville Rd.</td>
<td>706-322-2223</td>
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<td><strong>Paulding County</strong></td>
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<td><strong>Physicians Immediate Med</strong></td>
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<td>1680 GA Hwy. 138</td>
<td>770-760-0066</td>
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<tr>
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<td>Suites E and F</td>
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<td></td>
<td>Conyers, GA 30013</td>
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<td></td>
<td><strong>Rockdale County</strong></td>
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<tr>
<td></td>
<td>Suwanee, GA 30024</td>
<td></td>
</tr>
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</table>
**Compare your options**

Use this handy tool to help you choose the best plan for you and your family.

<table>
<thead>
<tr>
<th>Plan name</th>
<th>Option B</th>
<th>Option C</th>
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</thead>
<tbody>
<tr>
<td><strong>Compare out-of-pocket costs</strong></td>
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<td></td>
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<tr>
<td>• Deductible (individual/family) A set dollar amount you pay before a plan pays for certain services, like inpatient hospital services</td>
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<tr>
<td>• Annual out-of-pocket max (individual/family)</td>
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<tr>
<td>• Coinsurance</td>
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<td>• Primary/specialty care office visit</td>
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<td>• Lab tests</td>
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<td>• X-rays</td>
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<tr>
<td>• Urgent care</td>
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<tr>
<td>• Inpatient hospital services Include professional and facility charges</td>
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<tr>
<td>• Prescription drugs (generic/brand) (30-day supply at Kaiser Permanente pharmacy. Mail order: up to a 90-day supply for two copays)</td>
<td></td>
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<tr>
<td>• Prescription drugs (specialty)</td>
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<tr>
<td><strong>Compare features</strong></td>
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<td></td>
</tr>
<tr>
<td>• One location for physician visits, pharmacy, lab tests, X-rays, and more at most locations</td>
<td>✓</td>
<td></td>
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<tr>
<td>• 24-hour advice from registered nurses</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>• No need for paperwork when you get care at Kaiser Permanente facilities</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>• Email your doctor, make appointments, and refill prescriptions online or using the mobile app</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>• Electronic health record that connects your doctors, nurses, and specialists, so they can work together to deliver great care that's right for you</td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

If you need more information, call us at **404-261-2590**.

This is a summary of some of the features of the plan options offered by Kaiser Foundation Health Plan of Georgia, Inc. Before making a final decision, please read your Employee Enrollment Guide. All benefits are subject to the definitions, limitations, and exclusions contained in the Group Agreement we have with your employer and the Evidence of Coverage you will receive. In the case of a conflict between this summary and the Evidence of Coverage, the Evidence of Coverage will prevail.
Want to learn more?

Call us at

404-261-2590 or 1-888-865-5813

Or visit

kp.org/georgia

1 These features are available when you get care at Kaiser Permanente facilities.

2 Kaiser Permanente 2015 HEDIS® scores. Benchmarks provided by the National Committee for Quality Assurance (NCQA) Quality Compass® and represent all lines of business. Kaiser Permanente combined region scores were provided by the Kaiser Permanente Department of Care and Service Quality. The source for data contained in this publication is Quality Compass 2015 and is used with the permission of NCQA. Quality Compass 2015 includes certain CAHPS® data. Any data display, analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such display, analysis, interpretation, or conclusion. Quality Compass® and HEDIS® are registered trademarks of NCQA. CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality.

3 Kaiser Foundation Health Plans, Inc. received the highest numerical score among commercial health plans in the South Atlantic region in the J.D. Power 2008-2016 U.S. Member Health Plan Studies. 2016 study based on 31,867 responses from eight plans measuring experiences and perceptions of members surveyed October-December 2015. Your experiences may vary. Visit jdpower.com

4 To use the Kaiser Permanente app, you must be a Kaiser Permanente member registered on kp.org.

5 If you reasonably believe you have an emergency medical condition, which is a medical or psychiatric condition that requires immediate medical attention to prevent serious jeopardy to your health, call 911 or go to the nearest emergency department. For the complete definition of an emergency medical condition, please refer to your Evidence of Coverage.

6 This number can be dialed from inside and outside the United States. Outside, you must dial the U.S. country code “001” for land lines and “+1” for mobile before the phone number. Long-distance charges may apply, and we cannot accept collect calls. This phone line is closed on major holidays.

7 The hospital you will be admitted to for inpatient care is determined by the primary care physician you select. Some locations are available only in specific cases. In an emergency, you have access to any hospital emergency room.

Note: If your health benefits are self-insured by your employer, Kaiser Permanente Insurance Company (not Kaiser Foundation Health Plan) provides certain administrative services for the Plan, but is not an insurer of the Plan or financially liable for health care benefits under the Plan. Not all the information in this brochure (such as nonprofit status, health plan awards received, and your phone number for customer service) may apply.
Kaiser Foundation Health Plan of Georgia, Inc. (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call the number provided below.

Georgia 1-888-865-5813
TTY 711

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Kaiser Civil Rights Coordinator:

Nine Piedmont Center
3495 Piedmont Road, NE
Atlanta, GA 30305-1736
1-888-865-5813

You can file a grievance by mail or phone. If you need help filing a grievance, the Kaiser Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-868-1019
1-800-537-7697 (TTD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html
Help in your Language

English: You have the right to get help in your language at no cost. If you have questions about your application or coverage through Kaiser Permanente, or if this is a notice that requires you to take action by a specific date, call the number provided for your state or region to talk to an interpreter.

Arabic (Arabic): للحُق في الحصول على المساعدة بلغتك دون تكلفة، إذا كنت لديك استفسارات بشأن طلاقك أو تعطلاتك التي تقدمها أو إذا كان هذا الإشعار الذي يطلب منك اتخاذ إجراء خلال تاريخ محدد، يرجى الاتصال بالرقم المخصص لوليك أو منطقتك للتحدث إلى مترجم فوري.

Armenian (Armenian): Երբ փառք թեք կենունք անվճար օգնություն առանձնացնում էքսենտրիկ։ Եթե երբ հանձնարարք փառք թեք կենունք կամ Kaiser Permanente-ի փառք թեք կենունքը կերպարներ, ինչպես նաև այլ անձանցումներ, որոնք պահպանվում են, կարող լինել թեք կենունքի գործիների անումվածությունը, որոնք գրանցվող թեք կենունքի կառավարական համաշխարհային համաշխարհային ազգային համաշխարհային համաշխարհային համաշխարհային:

Basaar Wuqun (Bassa): O mo ni kpé m kë gbo-ko-pë kpë dyë dè ni mi bëni nìi bëni-wuqun m pëdy. O jë kë m dyë dyë-dë dyë bëni nìi cë-dë m to bë bi zë dé dyë dè, mo o bë ni këun kpë jë dyë dyë dé Kaiser Permanente mëni, mo o dyë bë ni jë kë dë m dyë dë ny bë wë jëbë dë kë ni, ni, qa noba bë wa to bë ni bëgyo mo bë ni gbië bië, kë ni mu nyu-wuqun-zà-nyu dë gbo wuqun.

Banga (Bengali): যেখানে আপনার জেনের ব্যাক সাংস্কৃতিক পাবলিক অফিস আপনার সাথে। আপনার যদি আপনার আর্মেনিয়া বা Kaiser Permanente-এর সাথে প্রতিক্রিয়া রাখেন তবে মনোনিঃত হবে বস্তু বা আপনি কেন্দ্রীয় লিফট হিসাবে আপনার কর্মকান্ড প্রক্রিয়ার মাধ্যমে প্রাপ্ত হবে। যদি আপনি সম্পর্কে কোন ক্ষেত্রে বাংলা আপনার রাজস্টানে বা অপর অন্য ব্যাপারে বিবাহিত হয়েছেন।

California .......................... 1-800-464-4000
Colorado ............................ 1-800-632-9700
District of Columbia .............. 1-800-777-7902
Georgia .............................. 1-888-865-5813
Hawaii ................................ 1-800-966-5955
Maryland ............................ 1-800-777-7902
Oregon ................................ 1-800-813-2000
Virginia .............................. 1-800-777-7902
Washington ......................... 1-800-813-2000

TTY ................................... 711

Kaiser Foundation Health Plan, Inc., in Northern and Southern California and Hawaii • Kaiser Foundation Health Plan of Colorado • Kaiser Foundation Health Plan of Georgia, Inc., Nine Piedmont Center, 3495 Piedmont Road NE, Atlanta, GA 30305, 404-364-7000 • Kaiser Foundation Health Plan of the Mid Atlantic States, Inc., in Maryland, Virginia, and Washington, D.C., 2101 E. Jefferson St., Rockville, MD 20852 • Kaiser Foundation Health Plan of the Northwest, 500 NE Multnomah St., Suite 100, Portland, OR 97232

60436922 National 2016
Cebuano (Bisaya): Anaa moy katungod nga mangayo og tabang sa inyo pinulongan ug kini walay bayad. Kung naa mo pangutana bahin sa inyo aplikasyon o coverage sa Kaiser Permanente, o kung kining pahibalo nanginahanglan sa inyo paglihok sa dili pa usa ka piho nga petsa, palihug lang pagtawag sa mga numero sa telepono nga gihatag sa imong estado (“state”) o rehiyon (“region”) para makigstorya sa usa ka interpreter.

中文 (Chinese): 您有权免费以您的语言获得帮助。如果您对您的Kaiser Permanente申请或承保有任何疑问，或者如果您本通知要求您在具体日期之前采取措施，请致电您所在的州或地区的电话，与口译员进行沟通。

Chuuk (Chukese): Mei woi omw pwuung omw kowpe angei aniinis non foosun fonoumu (Chuukese), ese kamo. Ika mei woi omw kapas eis usun omw aplikeison me/ika policy fan nemenien Kaiser Permanente, are ika ei esinesin a erenuk pwe kowpe fori pwan ekoch fofo, ka tongeni omw kowpe kori ewe nampa mei kawor faniten omw state ika fonu (asan) iwe eman chon chiakku epwe anisuk non kapasen fonoumuw.

Français (French): Une assistance gratuite dans votre langue est à votre disposition. Si vous avez des questions à propos de votre demande d’inscription ou de la couverture par Kaiser Permanente, ou si cet avis vous demande de prendre des mesures à une date précise, appelez le numéro indiqué pour votre Etat ou votre région pour parler à un interprète.

Deutsch (German): Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Falls Sie Fragen bezüglich Ihres Antrags oder Ihres Krankenversicherungsschutzes durch Kaiser Permanente haben oder falls Sie aufgrund dieser Benachrichtigung bis zu bestimmten Stichtagen handeln müssen, rufen Sie die für Ihren Bundesstaat oder Ihre Region aufgeführte Nummer an, um mit einem Dolmetscher zu sprechen.

Gujarati (Gujarati): Tumne kohe paxu parv dharv tamarri ayashamai mat o saevayani abhikir sa. Je tumne Kaiser Permanente maresha tamarri ashtu akshayak dvarvesh dino prithi hoche, akshayak o a lokshin hoche. Chum tumne koheysok tariomsi paxuam saevayani dunk hoche, to kulaa bha sahe jakan dharv tamarri seth akshayak richiyo baate puna paxuam sanvetaan gobar par bol koche.

Kreyòl Ayisyen (Haitian Creole): Ou gen dwa pou jwenn ed nan lang ou gratis. Si ou gen nenpòt kesyon sou aplikasyon ou an oswa asirans ou ak Kaiser Permanente, oswa si nan avit sa a gen bagay ou si poze fè sa a avan yon seten dat, rele nemewou nou mete pou Eta oswa rejohn ou a pou w ka pale ak yon entèprent.

‘ōlelo Hawai’i (Hawaiian): He ponu a ua loa’a no kekahai kōkua me kau ‘ōlelo ina makemake a he manuahi no ho’i. Ina he mau nīnā kāu e pi li ana i kāu palapala no i’ikinu ola kina a i ‘ole i kōkua ma’ō ko pololakumu kōkua ola kina Kaiser Permanente, a i ‘ole ina ke ha’i nei paha kēia leka nei ia’oe e hana koke aku i kēia ma mua o kekahai la i waiho ‘ia, e kelepona aku i ka helu i loa’a ma kēia leka nei no kāu moku’a’ina a i ‘ole pana’a’ina no ka wala’au ‘ana me kekahai kanaka unuhi ‘ōlelo.

हिंदी (Hindi): आपको बिना किसी कीमत चुकाए आपकी भाषा में सहायता पाने का अधिकार है। यदि आप आपके आवेदन पत्र के विषय में या Kaiser Permanente के व्यवहार के विषय में कुछ पूछताछ करने हैं या यदि यह एक नोटिस है जिसके कारण आपको किसी विशेष शपथ तक कारार्थ करनी पड़ी हो तो आपके राज्य के लिए दिए गए नबब पर फोन करके किसी दुमालिये से यात करें।

Hmoob (Hmong): Koj muaj cai kom taa txais kev pab uas hais koj hom lus yam tsis tau them ngi. Yog koj muaj lus nur txog koj daim ntawv thov los yog cov kev pab them nyajim Kaiser Permanente, los yog tias daim ntawv no yog ib tsab ntawv ceelboom uas yuav kom koj ua ib yam dabtsi raws li hnuv tau teev tseeg, hu rau tus nab npawb xovtooj uas tua muab rau koj lub xeev lossis cheeb tsam kom tau tham nrog tus kws txhais lus.

Igbo (Igbo): I nwere ıkwe ijiwa ẹnyemaka n’asusụ gi na akwụkwọ ugwọ o bula. O buru na i nwere ajụju gbasara akwukwo amanacho iji ga o bọ mkpuchị i nọ na Kaiser Permanente, ma o bọ o buru na nke bọ okwu a chọrọ ka i me ihe tupu otu ubochị, kpọo nomba enyere maka steeti ma o bọ mpaghara gi iji kwukọrịta okwu n’etiti onye okowa okwu.

Iloko (Ilocano): Adda ti karbenganyo a dumawat iti tulong iti pagpasaayo nga awan ti bayadanyo. No addaankayo kadaggit saludsod maipanggep ti aplikasyonyo wenno coverage babaen ti Kaiser Permanente, wenno no daytoy ket maysa a pakdaar a kalikagumanna a rumbang nga aramidenyo ti addang iti espesipiko a petsa, tawagan ti numero nga inpaay para ti estado wenno rehion tapno makipatang ti maysa mangipatarius iti pagsaaso.
Italiano (Italian): Hai il diritto di ricevere assistenza nella tua lingua gratuitamente. In caso di domande riguardanti la tua richiesta o la copertura attraverso Kaiser Permanente, o se occorre intervenire entro una data specifica secondo quanto indicato in questa comunicazione, chiami il numero fornito per il tuo stato o la tua regione per parlare con un interprete.

日本語 (Japanese): あなたは、費用負担なしでご使用の言語で支援を受ける権利を保持しています。お申し込みまたはKaiser Permanenteの担当範囲に関してご質問があるか、または本通知により、あなたが特定の日付までに行動を起こすよう依頼されている場合、お住まいの州または地域に対して提供された電話番号に電話して、通訳をお願いください。

 KHmer (Khmer): អ្នកអាចបង្កើតអត្ថបទពីការប្រការប្រការពីការរត់ធ្វើឱ្យឬទាំងអស់គ្នាក្នុងឆ្នាំ។ Kaiser Permanente ប្រការប្រការក្នុងអត្ថបទពីការប្រការអត្ថបទនេះអាចប្រើបានក្នុងការប្រការប្រការ។ អ្នកអាចរៀបចំអត្ថបទពីការប្រការប្រការប្រការពីឈ្មោះប្រការប្រការ។

한국어 (Korean): 귀하에게는 한국어 통역서비스를 무료로 받을 수 있는 권리가 있습니다. Kaiser Permanente를 통해 귀하의 보험 신청서나 보험 보장 법위에 관한 질문이 있을 경우 또는 이 통지서의 요구대로 어느 날까지 조치를 취해야만 하는 경우, 귀하의 주 및 지역의 제공된 전화번호로 연락해 통역사와 통화하십시오.

Laotian (Laotian): ເនີ້ມີບໍລິສັດທີເຂົ້າຍັງທີ່ພຽງໃຫ້ດີເພີ່ມຂູບຂູກຂ້າທີ່ລະບູບໃນພາສາ ເຂົ້າຮຽນໃນເພີ່ມຂູບຂູກຂ້າ. ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente, ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente, ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente, ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente, ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente, ທ່ານ/ທ່ານຊີວິດີທີ່ຢູ່ໃນການແຕ່ລະສະເພາະ Kaisers Permanente.

Kajin Majöl (Marshallese): Ewów jímwe eo am bok jipañ ilo kajin eo am ejelok wónaan. Ñe ewów am kajítok kón peba in aplaikí eo am ak insurance eo am ján Kaiser Permanente, ak ñe ena in kójeló in ej aikú bwe kwón makítkít moka ján juon raan eo emój an kalkikkar, kalok nómba eo ej lefók ñan state eo am ak jikúmm bwe kwón marón kònono ippán juon ri-ukót.

Paásí (Persian): شما حق دارد که بدون هیچ نیازی به زبان خود کمک دریافت کنید. اگر در پایش یا خدمات بهداشتی درمانی نیاز داشته باشید، با Kaiser Permanente تماس بگیرید. تاریخ مشخصی اعلام نکرده است که یک مرحله شناختی با شماره تلفن ارائه شده با این خدمات را به منطقه خود تابع کنید.

lokaiahn Pohnpei (Pohnpeian): Komw anehki pwung en rapahkan sounkawehwe en omw palien lokaia ni sohtie isaihs. Ma mie iwn owmî kalezalep okng aplikisin de iwn audepe kan okng Kaiser Permanente, de ma pakair wet me anahne komwi en mwkedi okng rahn me kileledi, ah komw anahne koahl nempe me sansalehr okng owmî palien wehi pwe komwi en lokaiaieng owmî tungaal soun kawehwe.

Português (Portuguese): Você tem o direito de obter ajuda em seu idioma sem nenhum custo. Se você tiver dúvidas sobre sua solicitação ou cobertura por meio da Kaiser Permanente, ou se este aviso exigir que você tome alguma medida até uma data específica, ligue para o número fornecido para seu estado ou região para falar com um intérprete.

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