

# Hearing care built for a better experience

In 2021, EPIC Hearing Healthcare (EPIC) delivers flexible hearing care options and support for the many needs, preferences and stages of the hearing health journey.

## 1 Right2You virtual care

This convenient option provides virtual appointments with a licensed EPIC hearing professional from the comfort of home, as well as custom-programmed hearing aids delivered directly to the door with remote hearing aid adjustments.\* The simple process includes just 5 steps.



Call EPIC at  
**1-866-956-5400**  
to learn more



Take a quick online hearing test at  
[EPIChearing.com/test](https://EPIChearing.com/test)\*



Licensed hearing professional calls to review test results and discuss any additional necessary testing



Meet with an EPIC hearing professional to discuss hearing aid recommendations and to order Relate™ or Phonak hearing aids



Receive hearing aids delivered right to the doorstep along with a virtual hearing aid fitting and follow-up care

### Program features

Right2You provides trusted hearing aid options and convenient virtual care.

- ✓ Choice of EPIC's exclusive brand, Relate, or Phonak-branded hearing aids in several styles
- ✓ Advanced hearing aid technology such as rechargeable battery options, Bluetooth® streaming and more
- ✓ Charging case included with purchase
- ✓ 3 online follow-up visits included after hearing aid purchase\*\*
- ✓ 70-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement\*\*\*

## 2 In-person care

This option provides in-person appointments with a licensed EPIC hearing professional at more than 5,500 locations nationwide. Receive an in-person hearing aid evaluation, a hearing aid fitting and adjustments. Here's how it works:



Visit [EPIChearing.com](https://www.epichearing.com) or call EPIC at **1-866-956-5400** to schedule an appointment



Have eligibility validated, discuss product and service options, receive provider referral



Visit an EPIC provider for hearing test and consultation



Discuss pricing, pay out-of-pocket costs (if any), order hearing aids



Receive hearing aids, fitting and follow-up care at in-person visits

### Program features

In-person care allows for an extensive variety of hearing aid choices complete with service and support.

- ✓ Choice of 2,000+ hearing aid models and styles from the industry's top brands, including Beltone™, Oticon, Phonak, ReSound, Signia, Starkey®, Unitron™ and Widex®
- ✓ Advanced hearing aid technology such as rechargeable battery options, Bluetooth streaming and more
- ✓ Charging case or extra batteries included with purchase
- ✓ 3 in-person follow-up visits included after hearing aid purchase
- ✓ 45-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement\*\*\*

[Learn more](#)

Call: **1-866-956-5400, TTY 711** | Visit: [EPIChearing.com](https://www.epichearing.com)



\*In-person visit to a local hearing provider may be required.

\*\*Hearing aids purchased in the Basic technology level receive 1 virtual follow-up visit.

\*\*\* One-time professional fee may apply.

This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. EPIC Hearing Healthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through EPIC Hearing Healthcare or its affiliates. Administrative services provided by EPIC Hearing Healthcare or their affiliates.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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