

Member support

- ✓ [Kp.org](https://kp.org) (on Computer)
 - Cost estimates
 - Progress toward deductible and Out of Pocket maximum
 - KP Bill payment
- ✓ [Kp.org/healthpayment](https://kp.org/healthpayment) portal
 - HRA Information - Balance, reimbursement, claims, expense eligibility
- ✓ **KP BalanceTracker app** (on smart phone)
 - HRA balance
 - HRA claims
- ✓ **Health Payment Services (HRA Specialist)**
 - HRA information – Balance, reimbursement, claims, expense eligibility
 - Call 877-761-3399
- ✓ **Kaiser Permanente Patient Financial Services**
 - Billing questions
 - Call 1-800-498-2748
- ✓ **Member Services**
 - Access to care
 - Call 1-833-KP4CARE