

2016 Enrollment Book  
Georgia

# together in good health

see how easy healthy can be



# Get to know Kaiser Permanente.



## 30 years of a healthy partnership in Georgia!

Kaiser Permanente is not just a health plan. We are also a team of health care providers—including doctors, nurses, pharmacists, and specialists—all working together to provide the right care for you and your family. Choose your own personal doctor and work with a care team that puts you at the center of everything they do.



## Highest Ranked. 6 Years Straight.

Thanks to our members, J.D. Power has ranked us "Highest Member Satisfaction among Commercial Health Plans in the South Atlantic Region."<sup>1</sup>



## Our non-profit status works for Georgia

As Georgia's largest non-profit health plan, Kaiser Permanente strives to build a healthier community for all Georgians. In fact, part of our mission is to improve the health of the communities we serve.















**“The right choice for  
your health.”**

# Discover the Kaiser Permanente difference.

When you compare us to other health plans, you'll see how the advantages of Kaiser Permanente quickly add up.

The experience...	With other health plans...	With Kaiser Permanente...*
 <p><b>Doctor choices</b></p>	<p>The insurance company simply contracts with doctors who accept their insurance. You often pick from only a list of names.</p>	<p>✓ We carefully screen and hire our own doctors (over 450 of them), many from top schools like Emory and Harvard. You review credentials on <a href="http://kp.org">kp.org</a>, choose your own doctor, and can switch at any time, for any reason.</p>
 <p><b>Getting care</b></p>	<p>You drive all around town to see doctors, take lab tests, get X-rays, or fill prescriptions.</p>	<p>✓ You can see your doctor or specialist, plus get lab tests, X-rays, and prescriptions all in the same building at most of our 26 locations. See a doctor in another office whenever it's more convenient.</p>
 <p><b>Coordinating care</b></p>	<p>You're on your own to work with unconnected doctors, specialists, pharmacies, hospitals and other providers. You could repeat the same tests, answer the same questions, and just hope to avoid drug interactions.</p>	<p>✓ Your personal doctor is your advocate and coordinates all your care. All of your providers – across all locations – see your electronic medical record, so you can quickly get the care that's right for you.</p>
 <p><b>Getting approval</b></p>	<p>Your doctor asks the insurance company to approve a test or procedure, which means you may wait days for an answer.</p>	<p>✓ If your doctor thinks you need something, he/she simply orders it on the spot. And no referrals are needed to see any Kaiser Permanente specialist.</p>
 <p><b>Out-of-pocket cost</b></p>	<p>You're often surprised by the things your insurance doesn't cover. Doctors are unconnected and paid for each service they provide, so you could pay for duplicate tests, X-rays, or other services you don't need.</p>	<p>✓ You'll have coverage that's designed to minimize surprise out-of-pocket costs. And because our providers are all connected, you pay for just the care you need to keep you healthy or get you better.</p>
 <p><b>In between visits</b></p>	<p>It's up to you to remember instructions, wait days or weeks for test results, and play phone tag with your doctor to get questions answered.</p>	<p>✓ Details of your visits and lab results are at your fingertips online or through our mobile app. Refill prescriptions, make appointments, and even email your doctor with questions.</p>

\* When you get care at Kaiser Permanente facilities.



**“Kaiser Permanente gives me the tools to be healthy.”**

# Membership has its benefits!

At Kaiser Permanente, we're more than just a provider of health plans. As your partner in health, we're committed to keeping you healthy. That's why we offer a wealth of tools and programs at no additional cost that empower you to take an active role in your own health.

## Preventive care to keep you healthy

To catch problems early, many of our plans cover services like well-visits, flu shots, and more, with no copayment, coinsurance or deductible required.

In fact, we lead the way in prevention

- We're #1 in colon and breast cancer screenings.<sup>2</sup>
- We're in the top 10% for cervical cancer<sup>2</sup>
- 89% of our members diagnosed with high blood pressure now have it under control, compared to 63% nationally.<sup>3</sup>

## Appointments with a physician without leaving your home

You can email your doctor's office when you have questions, or you can call us to schedule a telephone appointment with certain doctors.

## Telephone coaching for chronic conditions

If you're dealing with a chronic situation or ongoing health condition, you're not alone. You can access our award-winning Complete Care program to help you manage conditions like asthma, diabetes, hypertension, depression, and more.

## 24/7 nurse advice

Registered nurses with access to your medical record are available to you 24/7 to answer your questions and offer advice.

## Wellness coaching by phone

A busy schedule may make it hard to live your healthiest. That's why we offer telephone support to help you stay focused on healthy habits, create a customized plan, or guide you to better health choices.

## Healthy Living Classes

We offer health classes at our medical centers, including courses in fitness and exercise, healthy cooking, prenatal care, cholesterol care, and much more. Learn more at [kp.org/classes](https://kp.org/classes).

## Discounts to stretch your health care dollars

To help you make total health more affordable, we offer discounts on a variety of services—including fitness clubs, chiropractic care, massage therapy, acupuncture and acupuncture, vision care, vitamins, and more. Learn more at [kp.org/choosehealthy](https://kp.org/choosehealthy).

## More online resources

For more valuable health care insight, take advantage of the tools in the health and wellness section of [kp.org](https://kp.org):

- [kp.org/symptoms](https://kp.org/symptoms)  
Interactive Symptom Checker
- [kp.org/health](https://kp.org/health) and [kp.org/medications](https://kp.org/medications)  
Health and drug encyclopedias
- [kp.org/watch](https://kp.org/watch) and [kp.org/listen](https://kp.org/listen)  
Videos and guided-imagery audio programs
- [kp.org/foodforhealth](https://kp.org/foodforhealth)  
Healthy recipes





## Managing your care online.

With Kaiser Permanente's exclusive **My Health Manager** on **kp.org**, you are connected 24/7 to your health records and health care providers. With **My Health Manager**, you can manage your health care right from your computer or through our mobile app.

### You can easily:

- schedule and cancel routine appointments
- order prescription refills
- view lab test results and immunization records
- review benefits information and eligibility
- get estimates of out-of-pocket costs for services
- email your doctor's office

### Pharmacies: even more convenient

After you see your doctor, just walk down the hall to the pharmacy at most of our locations. You have several options for getting refills:

- order online at **kp.org**
- order on your mobile device with the Kaiser Permanente app
- call our 24-hour Refill Line at **770-434-2008**
- refills can be picked up at any Kaiser Permanente pharmacy
- most prescriptions can be mailed directly to your home with no cost for shipping (in some instances you can save even more with a 90 day supply for the cost of 60 days!)

Once you become a member, call **404-846-6707** and we will help you transfer prescriptions from another doctor.



# Right care, right time: quality care and specialties.

## Specialty Care

You can feel confident your family has access to expert care. You can schedule an appointment without a referral for any specialist at a Kaiser Permanente medical facility. (Some specialists may require a clinical evaluation or additional information before they see you.) In certain cases, you might be referred to an affiliated specialist.

## 24/7 Nurse Advice

If you have an illness or injury and you're not sure what kind of care you need, call our registered nurses 24/7 at **404-365-0966**. They'll have access to your electronic health record and can help you handle the problem at home or direct you to the appropriate location for care.

## Inpatient Hospital Care

You'll have access to inpatient care at several of Atlanta's most well-respected hospitals, such as Northside, Piedmont, and Children's Healthcare of Atlanta. At many of these locations, you'll get care from a Kaiser Permanente doctor who has access to your medical record.

## Urgent and Emergency Care

Our Urgent Care Centers are open on evenings and weekends and offer an alternative to the emergency room when your injury or illness needs immediate medical attention but is not a medical emergency. At our Advanced Care Centers, we offer care for urgent medical needs 24 hours a day, 7 days a week, staffed by our own physicians. For medical emergencies, you have access to any hospital emergency room, even if it's not affiliated with Kaiser Permanente.<sup>4</sup>

## Care when you travel

You can get visiting member benefits when you're temporarily visiting another Kaiser Permanente region, and you're covered for emergency care wherever you go.

## Specialty Care\*

- Acute Care
- Adult Medicine
- Audiology
- Bariatric Surgery
- Behavioral Health
- Breast Care Center
- Cardiology
- Colorectal Surgery
- Cosmetic Dermatology
- Dermatology
- Elder Care
- Endocrinology
- Family Medicine
- Gastroenterology
- General Surgery
- Geriatrics
- Hematology
- Infectious Disease
- Maternal Fetal Medicine
- Nephrology
- Neurology
- Obstetrics/Gynecology
- Oncology and Infusion
- Ophthalmology
- Optometry
- Orthopedics
- Otolaryngology (ENT)
- Pain Management
- Pediatrics/Adolescent Medicine
- Podiatry
- Plastic Surgery
- Psychiatry
- Pulmonology
- Radiation Oncology
- Radiology
- Rheumatology
- Sleep Medicine
- Sports Medicine
- Urgent Care
- Urogynecology
- Urology
- Vascular Surgery
- Wound Care

Specialists vary by location

\* At our medical offices. Other specialties available through our network of affiliated specialists.



**“Care close to work,  
care close to home.”**

# Convenience you can't beat: 26 locations in metro Atlanta and Athens.

With 26 Kaiser Permanente offices and over 450 doctors throughout metro Atlanta and Athens—plus pharmacy, lab, and X-ray usually right in the same building—you'll enjoy convenience you won't find with other plans.

## Athens-Clarke County



### ATHENS MEDICAL OFFICE

**2142 West Broad St., Building 200, Athens, GA 30606**  
Phone: **706-583-5000**

Services: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

## Cherokee County



### HOLLY SPRINGS MEDICAL OFFICE

**684 Sixes Road, Suite 275, Holly Springs, GA 30115**  
Phone: **770-852-2440**

Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

## Clayton County



### SOUTHWOOD COMPREHENSIVE MEDICAL CENTER

**2400 Mt. Zion Parkway, Jonesboro, GA 30236**  
Phone: **770-603-3649**

Services: Adult Medicine, Advanced Care (24/7), Behavioral Health and Chemical Dependency, Cardiology, Endocrinology, Geriatrics, Health Education, Infectious Diseases, Lab Services, Maternal Child Health/Lactation, Neurology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics, Pain Management, Palliative Care, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Rheumatology, Surgery, Urgent Care, Urogynecology, Urology, Vascular Surgery, and X-ray.

*Southwood is one of Kaiser Permanente's Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.*



**Clayton County**  
*continued*



**KAISER PERMANENTE SOUTHWOOD SPECIALTY CENTER**

**2470 Mt. Zion Parkway, Jonesboro, GA 30236**

Phone: **770-603-3679**

Services: Audiology, Dermatology, Ear, Nose, and Throat, Gastroenterology, Geriatrics, Nephrology, and Orthopedics

**Cobb County**



**CUMBERLAND MEDICAL CENTER**

**2525 Cumberland Parkway SE, Atlanta, GA 30339**

Phone: **770-431-4235**

Services: Adult Medicine, Behavioral Health, Endocrinology, Geriatrics, Health Education, Infectious Diseases, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Palliative Care, Pediatrics/ Adolescent Medicine, Pharmacy, Rheumatology, and X-ray

**24/7 URGENT CARE**



**TOWNPARK COMPREHENSIVE MEDICAL CENTER**

**750 Townpark Lane, Kennesaw, GA 30144**

Phone: **770-514-5401**

Services: Advanced Care (24/7), Adult Medicine, Behavioral Health, Cardiology, Dermatology, Gastroenterology, Health Education, Lab Services, Maternal Child Health/Lactation, Neurology, Nutrition, Obstetrics-Gynecology, Oncology and Infusion, Ophthalmology, Optometry, Orthopedics, Pediatrics/ Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Surgery, Urgent Care, and X-ray

*TownPark is one of Kaiser Permanente's Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.*



**WEST COBB MEDICAL CENTER**

**3640 Tramore Pointe Parkway, Austell, GA 30106**

Phone: **770-439-4700**

Services: Adult Medicine, Behavioral Health, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

## Coweta County



### NEWNAN MEDICAL OFFICE

**203 Newnan Crossing Bypass, Newnan, GA 30263**

Phone: **770-304-4400**

Services: Adult Medicine, Health Education, Lab Services, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

## DeKalb County



### CRESCENT MEDICAL CENTER

**200 Crescent Centre Parkway, Tucker, GA 30084**

Phone: **770-496-3414**

Services: Adult Medicine, Behavioral Health, Dermatology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



### DOWNTOWN DECATUR MEDICAL OFFICE

**201 W. Ponce de Leon Ave., Suite A, Decatur, GA 30030**

Phone: **404-687-7700**

Services: Adult Medicine, Gynecology, Lab Services, Maternal Child Health/Lactation, Pediatrics/Adolescent Medicine, and Pharmacy



### PANOLA MEDICAL CENTER

**5440 Hillandale Drive, Lithonia, GA 30058**

Phone: **770-322-2777**

Services: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



### STONECREST MEDICAL CENTER

**8011 Mall Parkway, Lithonia, GA 30038**

Phone: **678-323-7500**

Services: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

**Douglas County**



**DOUGLASVILLE MEDICAL OFFICE**

**6875 Douglas Blvd., Suite A, Douglasville, GA 30135**

Phone: **678-838-2225**

Services: Adult Medicine, Gynecology, Lab Services, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

**Fayette County**



**FAYETTE MEDICAL OFFICE**

**101 Banks Road, Fayetteville, GA 30214**

Phone: **678-610-3700**

Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

**Forsyth County**



**FORSYTH MEDICAL OFFICE**

**1400 Northside Forsyth Drive, Suite 350**

**Cumming, GA 30041**

Phone: **678-455-1407**

Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy

**Fulton County**



**ALPHARETTA MEDICAL CENTER**

**3550 Preston Ridge Road, Alpharetta, GA 30005**

Phone: **770-663-3110**

Services: Adult Medicine, Behavioral Health, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



**BROOKWOOD AT PEACHTREE MEDICAL OFFICE**

**1745 Peachtree Road, Suite U, Atlanta, GA 30309**

Phone: **404-888-7688**

Services: Adult Medicine, Behavioral Health, Dermatology, Infectious Disease, Lab Services, Maternal Fetal Medicine (Perinatology), Plastic Surgery, Pharmacy, and Pulmonology





### CASCADE MEDICAL CENTER

**1175 Cascade Parkway, Atlanta, GA 30311**

Phone: **404-505-4006**

Services: Adult Medicine, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nephrology, Nutrition, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray



### GLENLAKE COMPREHENSIVE SPECIALTY CENTER

**20 Glenlake Parkway, Sandy Springs, GA 30328**

Phone: **770-677-6075**

Services: Audiology (Hearing Aids), Breast Care Center, Cardiology, Diagnostic Imaging (CT, MRI), Ear, Nose, and Throat, Gastroenterology, General Surgery, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Maternal Fetal Medicine (Perinatology), Neurology, Nuclear Medicine, Nutrition, Obstetrics-Gynecology, Ophthalmology, Optometry, Orthopedics, Pain Management, Pharmacy, Plastic Surgery, Podiatry, Pulmonology, Urodynamics, Urogynecology, Urology, Vascular Surgery, Wound Care, and X-ray

*Glenlake is one of Kaiser Permanente's Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.*



### SANDY SPRINGS MEDICAL OFFICE

**1100 Lake Hearn Drive NE, Suites 250 & 500**

**Sandy Springs, GA 30342**

Phone: **404-845-4500**

Services: Adult Medicine, Behavioral Health and Chemical Dependency, Dermatology, Lab Services, Maternal Child Health/Lactation, Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

**Gwinnett County**



**LAWRENCEVILLE MEDICAL OFFICE**

**455 Philip Blvd., Suite 130, Lawrenceville, GA 30046**

Phone: **678-985-5000**

Services: Adult Medicine, Gynecology, Lab Services, and Pharmacy

**URGENT CARE**



**GWINNETT COMPREHENSIVE MEDICAL CENTER**

**3650 Steve Reynolds Blvd., Duluth, GA 30096**

Phone: **770-931-6012**

Services: Audiology, Adult Medicine, Behavioral Health, Cardiology, Dermatology, Ear, Nose, and Throat, Endocrinology, Gastroenterology, General Surgery, Health Education, Infectious Disease, Lab Services, Maternal Child Health/Lactation, Nephrology, Neurology, Nutrition, Obstetrics-Gynecology, Oncology, Ophthalmology, Optometry, Orthopedics, Pain Management, Palliative Care, Pediatrics/Adolescent Medicine, Pharmacy, Podiatry, Pulmonology, Rheumatology, Sports Medicine, Urgent Care, Urology, and X-ray.

*Gwinnett is one of Kaiser Permanente's Diagnostic Centers of Excellence, providing mammography, ultrasound, general radiology, and high-end imaging.*



**SNELLVILLE MEDICAL OFFICE**

**2240 Fountain Drive, Snellville, GA 30078**

Phone: **770-978-5400**

Services: Adult Medicine, Lab Services, Maternal Child Health/Lactation, Obstetrics-Gynecology, Pediatrics/Adolescent Medicine, and Pharmacy



### **SUGAR HILL-BUFORD MEDICAL CENTER**

**1435 Broadmoor Blvd., Sugar Hill, GA 30518**

Phone: **678-765-5700**

Services: Adult Medicine, Gynecology, Health Education, Lab Services, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

### **Henry County**



### **HENRY TOWNE CENTRE MEDICAL CENTER**

**1125 Towne Centre Village Drive, McDonough, GA 30253**

Phone: **678-583-6000**

Services: Adult Medicine, Gynecology, Health Education, Lab Services, Mammography, Maternal Child Health/Lactation, Nutrition (limited), Pediatrics/Adolescent Medicine, Pharmacy, and X-ray

### **Rockdale County**



### **CONYERS MEDICAL OFFICE**

**1478 Dogwood Drive, Conyers, GA 30013**

Phone: **678-413-4320**

Services: Adult Medicine, Lab Services, Pediatrics/Adolescent Medicine, and Pharmacy





**“It’s good knowing Kaiser Permanente is part of a bigger network, if we need it.”**

# More care options when you need them.

Kaiser Permanente has partnered with several leading hospitals and many urgent care facilities. In fact, our own doctors practice at some of Atlanta's top hospitals. For medical emergencies, you have access to any hospital emergency room, even if it's not affiliated with Kaiser Permanente.<sup>4</sup>

## Our hospital partners include:<sup>5</sup>

### Metro Atlanta

**Children's Healthcare of Atlanta at Egleston**  
1405 Clifton Road, NE  
Atlanta, GA 30322  
**404-785-6000**

**Children's Healthcare of Atlanta at Scottish Rite**  
1001 Johnson Ferry Road, NE  
Atlanta, GA 30342  
**404-785-5252**

**Gwinnett Medical Center - Duluth**  
3620 Howell Ferry Road  
Duluth, GA 30045  
**678-312-6800**

**Gwinnett Medical Center - Lawrenceville**  
1000 Medical Center Boulevard  
Lawrenceville, GA 30045  
**678-312-4321**

**Northside Hospital**  
1000 Johnson Ferry Road, NE  
Atlanta, GA 30342  
**404-851-8000**

**Northside Hospital Cherokee**  
201 Hospital Road  
Canton, GA 30114  
**770-720-5100**

**Northside Hospital Forsyth**  
1200 Northside Drive  
Cumming, GA 30041  
**770-844-3200**

**Piedmont Hospital**  
1968 Peachtree Road, NW  
Atlanta, GA 30309  
**404-605-5000**

**Piedmont Fayette Hospital**  
1255 Highway 54 West  
Fayetteville, GA 30214  
**770-719-7000**

**Piedmont Henry Hospital**  
1133 Eagle's Landing Parkway  
Stockbridge, GA 30281  
**770-389-2200**

**Piedmont Mountainside Hospital**  
1266 Highway 515 South  
Jasper, GA 30143  
**706-692-2441**

**Piedmont Newnan Hospital**  
745 Poplar Road  
Newnan, GA 30265  
**770-400-1000**

### Athens

**Athens Regional Medical Center**  
1199 Prince Avenue  
Athens, GA 30606  
**706-475-7000**



**“From specialists to urgent care,  
Kaiser Permanente has it all.”**

## Kaiser Permanente Urgent Care

### Gwinnett Comprehensive Medical Center

3650 Steve Reynolds Blvd  
Duluth, GA 30096  
Monday - Friday  
Noon to 10 p.m.  
Saturday and Sunday,  
10 a.m. to 6 p.m.

### Southwood Comprehensive Medical Center

2470 Mt. Zion Parkway  
Jonesboro, GA 30236  
24 hours a day,  
7 days a week

### TownPark Comprehensive Medical Center

750 Townpark Lane  
Kennesaw, GA 30144  
24 hours a day,  
7 days a week

Plus additional affiliated community urgent care locations  
throughout metro Atlanta and Athens

## Affiliated Community Urgent Care Locations

### Barrow County

#### Regional First Care

340 Exchange Blvd.  
Bethlehem, GA 30620  
**678-963-7171**

### Cherokee County

#### MedPost Urgent Care

12201 Hwy. 92  
Suite D  
Woodstock, GA 30188  
**770-517-4621**

#### Northside Urgent Care

684 Sixes Road  
Suite 125  
Canton, GA 30115  
**678-426-5450**

### Clayton County

#### Concentra Urgent Care

4223 Moreland Ave.  
Hwy. 42  
Conley, GA 30288  
**404-366-2900**

#### Concentra Urgent Care

1368 Southlake Professional  
Plaza Dr.  
Morrow, GA 30260  
**678-422-8824**

### Cobb County

#### Children's Healthcare of Atlanta

625 Big Shanty Rd. NW  
Kennesaw, GA 30144  
**404-785-8010**

#### Concentra Urgent Care

220 N. Cobb Pkwy.  
Suite 400  
Marietta, GA 30062  
**770-424-7125**

#### East Cobb Urgent Care

1401 Johnson Ferry Rd.  
Suite 390  
Marietta, GA 30062  
**770-971-5494**

#### Northside Urgent Care

1121 Johnson Ferry Rd.  
Suite 100  
Marietta, GA 30068  
**770-509-1025**



**Cobb County (cont.)**

**Physicians Immediate Med**  
3540 North Cobb Pkwy.  
Acworth, GA 30101  
**770-974-3911**

**Physicians Immediate Med**  
2481 George Busbee Pkwy.  
Kennesaw, GA 30144  
**770-423-0000**

**Dawson County**

**Northside Family Medicine  
and Urgent Care of Dawson**  
81 Northside Dawson Dr.  
Suite 100-A  
Dawsonville, GA 30534  
**706-216-6000**

**DeKalb County**

**MedPost Urgent Care**  
3979 Buford Hwy. NE  
Atlanta, GA 30345  
**404- 679-0337**

**MedPost Urgent Care**  
1234 South Hairston Rd.  
Suite 28  
Stone Mountain, GA 30088  
**404-292-9034**

**North Atlanta Urgent Care**  
2700 Clairmont Rd. NE  
Atlanta, GA 30329  
**404-327-8744**

**Physicians Immediate Med**  
1834 Clairmont Rd.  
Decatur, GA 30033  
**404-634-4443**

**Douglas County**

**Physicians Immediate Med**  
9390 The Landings Dr.  
Douglasville, GA 30135  
**770-947-1112**

**Fayette County**

**Peachtree City Urgent Care**  
8 Eastbrook Bend  
Suite B  
Peachtree City, GA 30269  
**770-487-2273**

**Forsyth County**

**Children's Healthcare  
of Atlanta**  
410 Peachtree Pkwy.  
Suite 300  
Cumming, GA 30041  
**404-785-3100**

**Northside Urgent Care**  
5610 Bethelview Rd.  
Suite 500  
Cumming, GA 30040  
**770-205-2804**

**Physicians Immediate Med**  
2575 Peachtree Pkwy.  
Cumming, GA 30041  
**770-888-8777**

**Fulton County**

**Bethany Bend Urgent Care**  
13081 Highway 9 N  
Milton, GA 30004  
**770-521-6690**

**Children's Healthcare  
of Atlanta**  
3795 Mansell Rd.  
Alpharetta, GA 30022  
**404-785-8540**

**Concentra Urgent Care**  
3580 Atlanta Ave.  
Hapeville, GA 30354  
**404-768-3351**

**Concentra Urgent Care**  
5044 Clark Howell Hwy.  
Atlanta, GA 30349  
**404-765-2400**

**Concentra Urgent Care**  
5670 Fulton Industrial Blvd.  
Atlanta, GA 30336  
**404-344-3930**

**Concentra Urgent Care**  
688 Spring St. NW  
Atlanta, GA 30308  
**404-881-1155**

**Concentra Urgent Care**  
6334 Roswell Rd. NE  
Suite C  
Sandy Springs, GA 30328  
**678-812-2277**

**Concentra Urgent Care**  
10820 Abbotts Bridge Rd.  
Suite 3000  
Johns Creek, GA 30097  
**770-441-0444**

**MedPost Urgent Care**  
5655 Atlanta Hwy.  
Suite A  
Alpharetta, GA 30004  
**770-343-6364**

**MedPost Urgent Care**  
12460 Crabapple Rd.  
Suite 901  
Alpharetta, GA 30004  
**678- 762-0574**

**North Atlanta Urgent Care**  
 2701 Holcomb Bridge Rd.  
 Alpharetta, GA 30022  
**770-998-7611**

**Physicians Immediate Med**  
 10905 Haynes Bridge Rd.  
 Alpharetta, GA 30022  
**770-505-3000**

**Gwinnett County**

**Children’s Healthcare of Atlanta**  
 2660 Satellite Blvd.  
 Duluth, GA 30096  
**404-785-8330**

**Concentra Urgent Care**  
 6475 Jimmy Carter Blvd.  
 Suite 200  
 Norcross, GA 30071  
**770-242-7744**

**Concentra Urgent Care**  
 755 Lawrenceville Suwanee Rd, Suite 1600  
 Lawrenceville, GA 30043  
**770-995-1500**

**Gwinnett Urgent Care**  
 1300 Peachtree Industrial Blvd, Suite 4101  
 Suwanee, GA 30024  
**770-831-5525**

**Physicians Immediate Med**  
 3425 Buford Dr.  
 Buford, GA 30519  
**678-546-0200**

**Physicians Immediate Med**  
 3720 Holcomb Bridge Rd.  
 Norcross, GA 30092  
**770-263-1000**

**Physicians Immediate Med**  
 3551 Satellite Blvd.  
 Duluth, GA 30096  
**770-476-3000**

**Premier Immediate Care**  
 289 Grayson Hwy.  
 Lawrenceville, GA 30046  
**678-376-1300**

**Premier Immediate Care**  
 2696 Lawrenceville Suwanee Rd.  
 Suwanee, GA 30024  
**678-376-1300**

**Henry County**

**Children’s Healthcare of Atlanta**  
 1510 Hudson Bridge Rd.  
 Stockbridge, GA 30281  
**404-785-8660**

**Oconee County**

**Regional First Care**  
 1010 Village Dr.  
 Watkinsville, GA 30677  
**706-769-0000**

**Paulding County**

**Physicians Immediate Med**  
 3827 Jimmy Lee Smith Pkwy.  
 Hiram, GA 30141  
**770-222-8900**

**Rockdale County**

**Concentra Urgent Care**  
 1680 GA Hwy. 138  
 Suites E and F  
 Conyers, GA 30013  
**770-760-0066**





**“Managing my health is important. Accessing Kaiser Permanente is easy.”**



# What can I expect when I join?

Getting started is simple. Within 2 weeks of your start date, you should receive your ID Card with your Health Record Number and tips for getting started. If you need care before then, just call Member Services at 404-261-2590.

Call us or visit [kp.org/newmember](http://kp.org/newmember) to:



Register on **kp.org** so you can take advantage of timesaving online features like scheduling appointments, ordering refills, and emailing your doctor.

And, with the new digital membership card on our Kaiser Permanente app, you can access your membership information on your smartphone.

Choose your own personal doctor online or by calling us at **404-365-0966**.

If you have existing prescriptions, we'll help you get them re-prescribed by a Kaiser Permanente physician online or when you call **404-846-6707**.





# Want to learn more?

Call us at 404-261-2590 or 1-888-865-5813, or visit [kp.org/thrive](http://kp.org/thrive).

## [kp.org/myhealth](http://kp.org/myhealth)

View your personal health record, email your doctor's office, view your lab results, make routine appointments, and much more.

## [kp.org/medicalstaff](http://kp.org/medicalstaff)

A listing of our physicians and medical staff.

## [kp.org/facilities](http://kp.org/facilities)

An online directory of our medical office locations.

## [kp.org/healthylifestyles](http://kp.org/healthylifestyles)

Learn how to make healthy choices and manage your condition on your time, in the privacy of your home.

At Kaiser Permanente facilities, you're entitled to free language services that include access to an interpreter and translation of key documents. If you would like to have an interpreter (usually via telephone) during your doctor visit, please request that at the time you schedule your appointment.



[facebook.com/kpthrive](https://facebook.com/kpthrive)



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[twitter.com/kpgeorgia](https://twitter.com/kpgeorgia)



[pinterest.com/kpgeorgia](https://pinterest.com/kpgeorgia)

<sup>1</sup> Kaiser Foundation Health Plan of Georgia, Inc., received the highest numerical score among commercial health plans in South Atlantic Region (GA, NC, SC) in the Proprietary J.D. Power 2010-2015 U.S. Member Health Plan Studies<sup>SM</sup>. 2015 study based on 31,543 total member responses, measuring eight plans in the south atlantic region (excludes Medicare and Medicaid). Proprietary study results are based on experiences and perceptions of members surveyed November - December 2014. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).

<sup>2</sup> Ratings based on Breast Cancer Screening, Colorectal Cancer Screening, and Controlling High Blood Pressure 2013 performance results and Cervical Cancer Screening 2012 performance results for commercial and Medicare plans from the Healthcare Effectiveness Data and Information Set (HEDIS) published by the National Committee for Quality Assurance. For more information, visit [ncqa.org](http://ncqa.org). HEDIS is a registered trademark of the NCQA.

<sup>3</sup> Kaiser Permanente program average is the weighted average of each regional health plan's screening date and its eligible population.

<sup>4</sup> If you think you have an emergency—a medical or psychiatric condition that may put your life, health, limbs, or bodily functions in serious jeopardy—call **911** or go to the nearest emergency room.

<sup>5</sup> The hospital you will be admitted to for inpatient care is determined by the primary care physician you select. Some locations are available only in specific cases. In an emergency, you have access to any hospital emergency room.

Locations and services are correct at time of print and are subject change.

For information about doctor availability; utilization management procedures; potential network, service or benefit restrictions; privacy practices; pharmacy management procedures; and the Consumer Choice Option (CCO), visit [kp.org/formsandpubs](http://kp.org/formsandpubs). Click on the "Plan services and information" link, and view the Annual Notices brochure (under "Coverage information"), along with the New Member Guide (under "Directories") specific to your plan.

To be eligible for membership in the Kaiser Permanente health plan, all members and their eligible dependents must live within the state-approved Kaiser Permanente Georgia service areas. All of the zip codes in the following counties are included in the service area: Athens-Clarke, Barrow, Bartow, Butts, Carroll, Cherokee, Clayton, Cobb, Coweta, Dawson, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Haralson, Heard, Henry, Lamar, Meriwether, Newton, Paulding, Pickens, Pike, Rockdale, Spalding, and Walton.

# Care where you want it at Kaiser Permanente medical facilities

With your choice of great doctors and convenient locations throughout metro Atlanta and in Athens, it's easy to get the care you need. Most locations offer multiple services under one roof – so you can **see your doctor, get a lab test or X-ray, and pick up your medications**, all without leaving the building.



ALPHARETTA



ATHENS



BROOKWOOD AT PEACHTREE



CASCADE



CONYERS



CRESCENT



CUMBERLAND



DOWNTOWN DECATUR



DOUGLASVILLE



FAYETTE



FORSYTH



GLENLAKE



URGENT CARE

GWINNETT



HENRY TOWNE CENTER



HOLLY SPRINGS



LAWRENCEVILLE



NEWNAN



PANOLA



SANDY SPRINGS



SNELLVILLE



24/7 URGENT CARE

SOUTHWOOD



STONECREST



SUGAR HILL-BUFORD



24/7 URGENT CARE

TOWNPARK



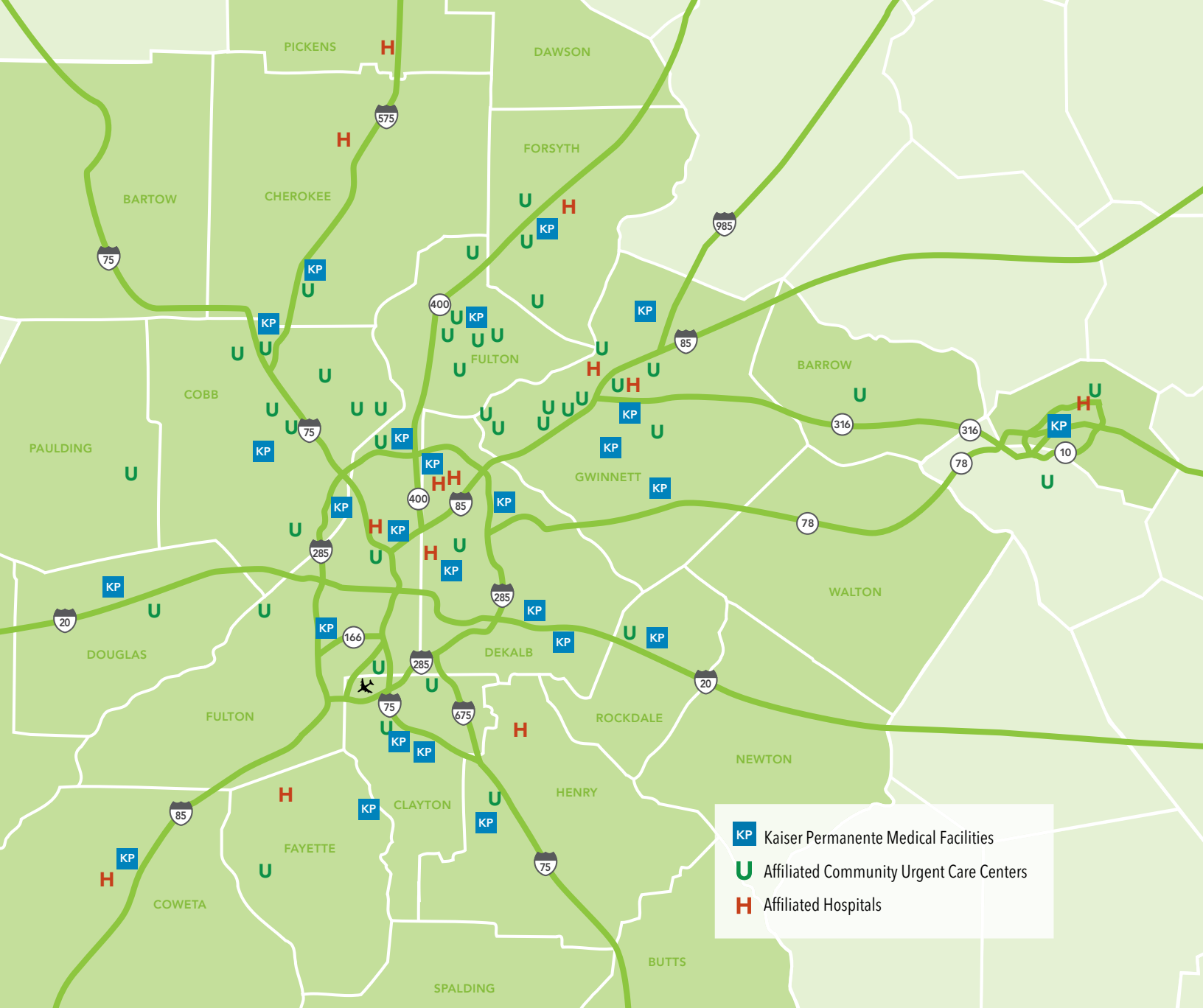
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SOUTHWOOD SPECIALTY

## Learn more about the Kaiser Permanente Difference

Call Member Services at **404-261-2590** locally or **1-888-865-5813** long distance (TTY 711), 7 a.m. to 7 p.m. Monday through Friday. Or get location details at [kp.org/facilities](http://kp.org/facilities).



KP Kaiser Permanente Medical Facilities  
U Affiliated Community Urgent Care Centers  
H Affiliated Hospitals

# 26 locations in metro Atlanta and Athens



Kaiser Foundation Health Plan of Georgia, Inc.  
 Nine Piedmont Center  
 3495 Piedmont Road, NE  
 Atlanta, Georgia 30305  
 404-364-7000



[kp.org/thrive](http://kp.org/thrive)