



Care just got closer



City of Atlanta Onsite Wellness Center

235 Central Avenue

Atlanta GA, 30303

Monday - Friday 8:00 a.m. to 5:00 p.m.*

*The Wellness Center will be closed for lunch from 12 p.m. to 1 p.m.

SAVE MONEY!

- \$0 co-pay for HMO members
- \$30 co-pay for HDHP members

Conveniently located across from City Hall, the new onsite health and wellness center is open to all City of Atlanta employees. Staffed by Kaiser Permanente clinicians – the wellness center will provide you with the same high-quality, coordinated care you’ve grown accustomed to at our medical facilities. Also, there’s no co-pay for certain prescription drugs dispensed during your visit.

Walk-ins are welcome, but scheduling an appointment is preferred.

Call **404-365-0966** to schedule a same-day or next-day appointment with an onsite Kaiser Permanente clinician.

Services include:



PRIMARY CARE



URGENT CARE



DISEASE
MANAGEMENT



PREVENTIVE
SCREENINGS



WOMEN’S HEALTH



HEALTH COACHING



GROUP CLASSES



IMMUNIZATIONS



LAB SERVICES

City of Atlanta



KAISER PERMANENTE®

Q: What is the City of Atlanta Onsite Wellness Center?

A: The Wellness Center is a designated space within the City of Atlanta government property for use by City of Atlanta employees. It will be jointly managed and operated by Kaiser Permanente and HealthStat. Kaiser Permanente members will see Kaiser Permanente clinicians for care, and HealthStat will service Blue Cross Blue Shield members. The Kaiser Permanente staff will include one Nurse Practitioner (NP), one Licensed Practical Nurse (LPN), and one Clinical Manager.

Q: What services will Kaiser Permanente offer at the wellness center?

A: Kaiser Permanente will provide primary care services for City of Atlanta employees (ages 18+).

- Minor injuries
- Sore throats and upper respiratory symptoms
- Earaches
- Coughs
- Backaches
- General digestion problems
- Gradual skin changes, rashes
- Joint stiffness
- Frequent urination or burning sensation
- Physical exams
- Pre-travel exams
- Pap tests
- Medication checkups
- Vaccines and Immunizations
- Health coaching and health education

Q: Can covered dependents or retirees receive care at the wellness center?

A: Covered dependents and retirees will have access at a later date.

Q: Will I be seen by my Kaiser Permanente primary care physician?

A: No. Kaiser Permanente members will be seen by highly-trained Nurse Practitioners who will have access to your electronic health record. These nurses will have access to your primary care physician if the need arises and your visit will be recorded in your electronic health record, which allows your physician to be kept up-to-date on your care.

Q: Will I have to change my Kaiser Permanente primary care physician in order to be seen at the wellness center?

A: No. You should maintain your relationship with your primary care physician. The onsite wellness center is an alternative location for you to receive primary care. Your primary physician and home medical facility remains the same.

Q: Will my co-pay change?

A: HMO members will not be required to pay a co-pay for office visits and certain prescription drugs dispensed at the City of Atlanta Onsite Wellness Center. HDHP members will be charged a \$30 co-pay. You will continue to pay applicable co-pays for services received in one of our Kaiser Permanente medical centers.

Q: How can I schedule an appointment?

A: You can schedule your initial appointment by calling directly at **404-546-4730**. Alternatively, you can call our Health Line at **404-365-0966** Monday - Friday, 7 a.m. - 7 p.m. Follow up appointments can be made via phone or online at **kp.org**.

Q: Will Kaiser Permanente accept walk-ins?

A: Yes, but appointments are preferred.

Q: If a Kaiser Permanente provider is not available, can I see a HealthStat provider?

A: No. Kaiser Permanente members can only be seen by a Kaiser Permanente provider. If you need care during the hours a Kaiser Permanente provider is not available, we encourage you to make an appointment at the home office of your primary care physician. In the event of an urgent matter, visit the 24/7 Advanced Care Center at any of our three Comprehensive Medical Centers: TownPark, Southwood, or Gwinnett.

Q: Can I complete any of my activities for the Wellness Program at the wellness center?

A: Yes. You can complete your biometric screening.